



Happy Hounds Grooming Enrollment & Waiver
1822 Sunset Place #2 Longmont, CO 80501 303-774-8158

Owner First Name _____ Owner Last Name _____

Street _____ City _____ ST _____ Zip _____

Primary Phone # _____ Secondary Phone # _____ Emergency Contact & Relation to Owner _____

Email: *Used for grooming appointment and vaccination reminders.* _____ Emergency Contact Phone # _____

Dog Name _____ Individual(s) Authorized to Pick Up My Dog: _____

Dog Breed	Birthday	Weight	Neutered/ Spayed	Gender
			Yes	M
			No	F

Vet Name: _____

Vet Phone #: _____

Is Your Pet Current On Vaccinations?
Proof of rabies vaccination will be required.

Yes _____ No _____

Behavioral Issues & Advisories

- People Aggressive
- Dog Aggressive
- Skiddish / Extra Shy
- Not Comfortable With Nail Trimming
- Not Comfortable In A Crate
- Other

Medical & Health Advisories

- Chronic Ear Infections
- Skin Allergies
- Hypo-Allergenic Products Only
- Other

How did you find us? (If referral, please give name of who referred you)

Owner Signature _____

Date: _____



Grooming Client Agreement & Waiver of Liability

Happy Hounds Dog Care Center (herein referred to as Happy Hounds) wants to make your experience a pleasant one. We will do all we can to make your pet feel comfortable and will advise you of any abnormalities seen while grooming your pet. If you are not satisfied with your pet's grooming we will do all we can to rectify the problem such as; re-bathing, re-cutting, re-brushing, or give you a limited credit toward your next appointment. However, we will not give refunds.

- Initial 1** **1) Health and Behavior of Pet:** I agree and understand that Happy Hounds has relied upon my representation that my pet is in good health, has not injured or shown threatening behavior to any persons or animals, is current on all required vaccinations and is free of parasites.
- Initial 2** **2) Aggressive Pets/Parasites:** Happy Hounds reserves the right to refuse service, or to stop a groom in progress, if your pet may pose a threat to themselves, other pets or staff, whether it be an aggression problem, health problem, or parasite problem.
- Initial 3** **3) Owner Responsibility:** The owner agrees to be solely responsible and liable for any and all acts of behavior of their pet. This may include, but is not limited to, injury or death to pet, injury or death to another pet(s), or injury or death to a staff member or any other member of the public. Medical treatment expenses required by a staff member, a member of the public or for another pet will be the sole responsibility of the pet owner.
- Initial 4** **4) Matted Hair on Pets:** Owner is aware that if the hair on pet is in a matted condition, pet may not be able to receive the style of cut requested. If the matting is severe, brushing out may be too stressful and painful for the pet. In this case Happy Hounds may not be able to continue the groom. A shave down or a much shorter cut may be a possible option. We will contact you if this is the only option. Extra care will be taken in the shave-down process; however, cuts or nicks could occur depending on the severity of the matting. If a cut or nick happens the owner will not hold Happy Hounds responsible.
- Initial 5** **5) Grooming Enclosures:** I agree and understand that my dog (s) may be placed in grooming enclosures before, during or after grooming.
- Initial 6** **Risks to Pet:**
6a) General grooming risks- Extra care will be taken when performing any grooming procedures, however, owner must understand possible reactions such as stress, skin irritation, possible nicks to the skin, or a toe nail quicked may occur. Additionally, problems occasionally arise after the grooming visit such as bleeding of nicks, clipper irritation, mental or physical stress. Grooming can also expose a hidden medical problem or aggravate a current one. Owner agrees not to hold Happy Hounds responsible for any injuries, which might result from this grooming process.
6b) Aging and Special Needs Pets: Owner is aware that as a pet ages or if the pet has special medical conditions, the process of grooming may become stressful, both physically and mentally. The stress of grooming may cause latent, unknown, active or inactive conditions such as arthritis, bone, joint or surgical sites to become active or inflamed, and unknown active or inactive heart, kidney, or liver disorders to become active and can result in illness, seizures, or the death of the pet. Although Happy Hounds will take responsible care in the grooming of the pet, owner acknowledges that the stress of grooming may initiate immediate or latent medical problems in your pet. Owner agrees not to hold Happy Hounds responsible for reactions to grooming.
6c) Moles/Skin Lesions/Tumors/Other Skin Irregularities: Because these skin irregularities may protrude from the skin, they are vulnerable to nicks or cuts during the grooming process; owner agrees not to hold Happy Hounds responsible for any cuts or nicks and skin reactions/irritations due to grooming process.
- Initial 7** **7) Grooming Rates:** Owner agrees to pay the current grooming rate per visit per dog for services rendered. You will be advised of grooming rates prior to any work being done; however, certain treatments such as de-matting may not be pre-quoted but may be required to complete the groom.
- Initial 8** **8) Cancellation & No Show Policy:** I understand and agree that if I fail to show up for my scheduled appointment or cancel with less than 24 hours notice I cannot make another appointment until the full cost of the missed appointment has been recovered.

- Initial 9** **10) Picking Up of Pet:** If your pet is left at Happy Hounds longer than 2.5 hours past completion of their grooming, daycare charges may apply.
- Initial 10** **10) Fee collection:** Fees are due at the time of service. If for any reason all fees and charges are not paid and it is necessary to pursue collection of said fees and charges through civil action the owner agrees that all related collection expenses and other costs shall be paid by the owner of the pet.
- Initial 11** **11) Administering Aid:** I agree and understand that should my pet become ill or appear in need of medical attention, Happy Hounds shall have full discretion in administering treatment and I will pay any and all expenses involved in obtaining the necessary treatment, including, but not limited to, veterinarian visits, medications, examinations and surgery. Happy Hounds agrees to make reasonable efforts to contact me should aid be necessary, however, if they are unable to reach me or need to administer aid immediately, Happy Hounds may use their discretion and administer aid without contacting me first.
- Initial 12** **12) Deceased Pet:** I agree and understand that should my pet die while at this facility, Happy Hounds will make all reasonable efforts to contact me to recover my pet. If I am unavailable to recover my pet within 24-hours, Happy Hounds will contact my veterinarian on record for handling of my deceased pet's body.
- Initial 13** **13) Release of Liability:** I agree, understand and hereby release Happy Hounds, their owners, staff, partners and volunteers, financially or otherwise, for injuries to my pet, myself, or any property of mine while my pet is participating in services provided by Happy Hounds.

Customer Signature

Date:

Double Coat Shave Down Acknowledgement & Agreement

I understand and agree that I am leaving my double-coated dog with Happy Hounds to be shaved. I have also been informed of the following:

- We cannot guarantee that the dog's coat will grow back after shaving
- Depending on how close the coat is clipped, your dog might require sunscreen to protect the dog's skin from being burned.
- Shaving may cause irritation and/or rash.
- Shaving the coat does not necessarily make the dog feel cooler, as the double coat acts as insulation in warm and cool weather.
- Shaving does not reduce shedding; it only makes the shedding coat shorter.
- Clipping down a double-coated dog can look uneven or choppy depending on your dog's coat type and the length requested. Our groomers will do their best to make the haircut look the best possible.

I am aware and understand the above and agree to have my dog shaved.

Owner Name:

Dog Name:

Owner Signature:

Date: